

Fleet Alliance  
**loves**

# Culture

Introduction to Fleet Alliance

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# Fleet Alliance Loves

You're part of a team that knows how to succeed, have fun, and do the right thing.





Our mission is to be the best leasing and fleet management company in the UK by developing our employees personally and professionally, reducing fleet costs and the carbon footprint of our clients, resulting in ethical and sustainable growth.

Business can be terribly dull. Which is, well, just dull. Or it can be an invigorating, stimulating, and fulfilling activity. Which sounds more like our kind of business.

We encourage our people to have fun, to develop their skills and to look at business in its wider, social context. Which is where Fleet Alliance Loves comes in.

Fleet Alliance Loves is central to what we do, encouraging our core values of Engagement, Respect, Fairness, and Trust through charitable work, community involvement and environmental practices.

The result?  
We have happy and engaged people, and our clients get great service – which Fleet Alliance Loves.

# Our Core Values

We understand that true success is never measured in profit alone.





As set out in our mission statement, we strive to be the best leasing and fleet management service in the UK, by combining excellent customer service with an ethical and sustainable approach to business.

**This approach is driven by four core values:**



**Engagement**



**Respect**



**Fairness**



**Trust**

Fleet Alliance Loves is built on these values and is a fundamental part of our business model, and is tied directly to business growth.

# Our Culture

99% of employees feel welcome and included regardless of their background, heritage, sexual orientation, gender or age.



The Great Place to Work Institute has ranked us as one the UK's Best Workplaces for the last 14 years running.

**Best Workplaces™**  
For Women  
Medium Organisations



UK  
2025

We foster a working environment that encourages professional and personal excellence by providing our team with the tools and support they need to build successful careers that strike a balance between work and life.

Our dedication to supporting and developing our team has been recognised by some of the UK's foremost business improvement organisations.

By demonstrating a sound code of ethics and putting these principles into practice, we deliver a service of the highest quality both internally and externally.

We invest heavily in the wellbeing of our staff, offering trusted leadership, an industry-leading benefits package and supporting their professional and personal development.

Culture and wellbeing are fundamental to the way we work; factors that are reflected in this benefits package, such as financial reward and leave entitlement through to workplace culture and personal benefits.



# Giving back

94% of employees agree the company manages its impact upon society responsibly.





Social, charity and community are fundamental aspects of Fleet Alliance Loves. We place a strong emphasis on all three, with a dedicated team (FABS) who plan our annual events calendar.

We support The Prince & Princess of Wales Hospice with their monthly van rental. We have donated brand new cars to Maggie's and also supply the Glasgow NE and NW Foodbanks with a free van each, helping them to provide meals to those in need across the Greater Glasgow area.

We also support staff in their own personal endeavours. We offer colleagues a volunteer day to support a community project of their choice and match any personal fund raising up to a limit of £500 per year.

**£900k**

Total amount raised since 2008

**£69k**

Fundraising total YTD



# How we do business

94% of employee say this is a great place to work.





We operate on the firmly held belief that by looking after our people they will, in return, look after our clients with the same care and attention.

But just because we like fun, doesn't mean we're not absolutely serious about outstanding service.

And this starts with our market leading fleet solution, Fleet 360.

We deliver Fleet 360 to our clients through our cloud-based fleet management system and reporting suite called e-Fleet.

This means that wherever they are – office or remotely based – our clients can access details on their entire fleet. But that's only one part, they still need to manage their drivers.

This is enabled through e-Fleet Mobile, which utilises smartphone technology to provide drivers with remote access to key services, ensuring operational efficiency wherever their location.

But at the heart of Fleet 360 is our friendly, helpful staff, who are passionate about customer service – which is all underpinned by Fleet Alliance Loves.



**Fleet Alliance Loves**

Who we are and what we do



**Fleet 360**

How we do it



**e-Fleet**

How we deliver it to our clients



**e-Fleet Mobile**

How we deliver it to drivers




Skypark

# Where it all happens

93% of employees feel our facilities contribute to a good working environment.





Our head office is situated in Glasgow Skypark – Scotland’s largest business campus, we occupy space on the floor. Located within walking distance of Glasgow city centre, and adjacent to some of Glasgow’s most exciting attractions, Skypark features dedicated car parking facilities and direct access via public transport.

Services include an on-site cafe and Bright Horizons Nursery, while other practical services include prescription pick-up, and an on-site ATM.

Social benefits include a growing calendar of tenant events, including entertainment and pop-up shops, a magazine with networking events, interactive content, monthly site socials and an exclusive residents discount card.

Our 9th floor space is surrounded by floor to ceiling glass providing lots of natural light and a panoramic view encompassing some of Glasgow’s most famous landmarks such as the SSE Hydro, Clyde Arc, and Kelvingrove Art Gallery and Museum.

The office features a colourful and spacious open plan layout with our management team situated within the main office space.

Our space have been designed with the comfort of staff in mind, such as ergonomic chairs fully adjustable arm-mounted monitors and quiet pods.

The kitchen area is equipped with everything you need to prepare your lunch, and a mix of dining and bistro tables provides the perfect setting for a relaxing break.

Lunch is a great opportunity for colleagues from different departments, and all levels of the business, to come together in an entertaining mix of conversation, debate and humour.

The entire office is connected to a wireless SONOS sound system allowing anyone to stream their favourite tunes from their phone to the breakout area – or the entire office, should the mood take us.

# Skypark

## There's an incredible selection of tenant services and benefits available at Skypark.

- On-site parking - including separate visitor parking.
- On-site cafe – features a range of hot food, cold snacks, drinks and a large seating area.
- Skypark concierge service.
- Monthly on-site social events for everyone in Skypark to enjoy complimentary drinks, food, music and boutique stalls.
- On-site Bright Horizons Nursery.
- On-site ATM.
- Prescription drop-off and delivery service.
- Mail collection service daily at 16.20.
- Amazon lockers.
- Free WiFi at reception.
- Meeting rooms.
- Electric car charging.
- Massage and beauty.
- On-site storage facility – Skystore.
- Skyperks card
- Restaurant discounts
- Accommodation and getaways discounts
- Retail discounts.

