



# We do what we do best. You get on with business.

Our Fleet Support service removes the cost and hassle of managing your fleet leaving you and your team free to look after your customers and grow your business.



## **We're easy to work with.**

You have access to named contacts who are permanently on hand to deal with any enquiries. There's no automated answering service so we're easy to contact, and are here to help, whenever you need it.



## **Experience comes without the cost.**

Our experienced team can deal with all fleet-related suppliers directly, saving time and eliminating time consuming administration. We also know the industry inside-out so cutting costs is second nature.



## **Satisfaction guaranteed.**

We help customers avoid excess mileage penalties by providing a mileage guarantee, should we be supplied with the relevant data. That's just one of the ways we deliver on our promises.



# We're your dedicated fleet department.

Fleet Support covers all aspects of service delivery.

- We handle all your day-to-day fleet administration, supporting fleet managers and drivers, helping them concentrate on their core business.
- We provide named contacts who are permanently on hand to deal with any enquiries that may arise.
- Our driver help-desk is available 24 hours a day, seven days a week and offers technical support by phone or online.
- We handle all queries related to your finance provider and related invoicing.
- In addition to your company vehicles, we also provide documentation and risk management for your grey fleet.
- Our mileage management service provides quarterly mileage reporting and consultation.

## **Mileage Guarantee**

Fleet Alliance offers clients a mileage guarantee should they provide us with the relevant data.

Using our mileage management systems, we can analyse driver mileages and ensure excess mileage costs are avoided.

Should you receive any excess mileage charges at the end of a vehicle's contracted term and we had not highlighted any potential over-run and offered corrective action, we would consider ourselves liable for the cost.