



## Technical Services

### What is it?

Technical Services is our service, maintenance and repair (SMR) product which allows us to provide a **comprehensive and consistent** maintenance product with each vehicle we supply - irrespective of the finance partner you choose.

### How will it help your business?

Including the cost of service, maintenance and repair with your monthly vehicle payment makes financial sense and means **you don't have to worry about unexpected bills**. Because Fleet Alliance is providing the same facility for all your vehicles, you benefit from knowing exactly what is covered for all your vehicles.

### Why Fleet Alliance?

- Technical Services allows you to choose the lowest funding option from our range of funding partners and still have a consistent service and maintenance product for all your vehicles.
- You know you will receive the **high standard** of service for which Fleet Alliance is known.
- Our Technical Service product includes a full range of **market-leading benefits**.

### □ Service Trak

Provides a one-stop-shop for all your fleet's servicing and mechanical repairs. Our 24/7 service is designed to save you the time and trouble often associated with dealing with garages.

Drivers have access to a network of **1,000 nationally approved suppliers** or are free to choose the garage they prefer.

### □ Breakdown cover

Extending standard breakdown cover for every vehicle ensuring that vehicles are covered by a complete and comprehensive roadside assistance programme for the duration of their contract.

### □ Fair play on tyres

Unlimited premium tyre replacement. We repair or replace any tyres after a puncture, if they have suffered kerb or sidewall damage or have a tread depth of 2mm or below (0.4 mm greater than the legal limit).

### □ Link 24

24 hour a day, all year round technical support from fully-qualified technicians. Whether you have problems adjusting a car seat or working out a refrigeration unit, our technicians are on hand to offer expert help and advice.